# RFG100
## REMOTE ACCESS GATEWAY

**PRODUCT SPECIFICATION SHEET**

The RFG100 Remote Access gateway provides remote access to Honeywell wireless controls through the internet and smart phones.

Connection is via a standard home internet router by ethernet cable and wirelessly to the heating controls using proven reliable Honeywell RF technology.

Communicates through Honeywell TotalConnectComfort servers for a fast and secure connection.

Simple to set up with clear LEDs showing the current connection status.

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## FEATURES

- Easy to install – connects to home router.
- Simple binding to wireless heating control.
- LEDs for connection status.
- Secure encrypted server communications (HTTPS).
- For use with Honeywell TotalConnectComfort services which provide Android and iOS mobile apps.
- Compatible with Evoyhome control system
  www.evohome.info

## SPECIFICATIONS

| | |
|---|---|
| Operating Temperature | 0 to 45°C |
| Humidity | 10-90% RH non-cond. |
| Shipping & Storage | -20 to 55°C |
| Dimensions | 153 x 124 x 63mm |
| Power Supply | 5Vdc 1A |
| RF Band | ISM 868MHz, class 2 |
| RF Communications Range | Up to 30m. typical |
| IP Ratings | IP20 |
| Connections | 1 ethernet port RJ45<br>1 dc power socket |
| Standards | CE approved.<br>EN60730-1, EN61000-6-2,<br>EN61000-6-3, EN300220-2 |

## INSTALLATION

1. Connect to power
2. Connect to home internet router.
3. Bind to wireless heating control (see installation instructions).
4. set up account and download the app.

## INTERNET & APPS

www.mytotalconnectcomfort.com

App Store

Google play

## TROUBLESHOOTING

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| ·))) | 🔴 | Lost communications with the wireless heating control | Check wireless heating control is powered and within RF range. |
| | 🔴 | No internet connection. | Check that the home internet router can access the internet |
| | 🟠 | Trying to connect to home internet router. | If LED stays orange, check cables and power to home router. |
| | 🟢 | Not yet registered. | Set up account on www.mytotalconnectcomfort.com |